

CERTIFICATE

Management system as per
ISO/IEC 20000-1 : 2018

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

HOYO TECH DOO
15-ti Korpus br.28
6330 Struga
R. N. Macedonia



operates a management system in accordance with the requirements of ISO/ IEC 20000-1:2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

The service management system of Hoyo Tech DOO supporting the provision of ICT external services in accordance with the services catalogue to all clients

Certificate Registration No. 44 736 201558
Audit Report No. 3530 2276

Valid from 2021-09-15
Valid until 2023-09-14
Initial certification 2020



Certification Body
TÜV NORD CERT GmbH

Essen, 2021-09-15